

Limited Warranty.

Griffioen Outdoor Furniture provides a five-year warranty to the original purchaser with valid proof of purchase. Throughout this five-year warranty period, Griffioen Outdoor Furniture's sole responsibility is to repair or replace, at its discretion, any product, part, or component covered under this warranty that is determined to have failed during normal use due to defects in materials or workmanship. Any repaired or replaced item will be substituted with a comparable product, part, or component.

To initiate a warranty claim, Griffioen Outdoor Furniture must receive written notice at info@griffioenoutdoorfurniture.com within the warranty period and no later than thirty (30) days after the issue is discovered. Trade + Contract customers should direct their inquiries to the same email address. Griffioen Outdoor Furniture may require photographs of the product issue in order to process the warranty claim. This warranty applies exclusively to original purchasers of new products bought directly from Griffioen Outdoor Furniture or its authorized resellers. Misuse, abuse, or modification of the product will void the warranty. The warranty period begins on the original date of purchase.

Exclusions from Limited Warranty Griffioen Outdoor Furniture does not warrant:

- Natural variations of wood grain or figure or the presence of character marks.
- Changes in surface finishes due to aging or exposure to light.
- Marks, scars, or wrinkles occurring naturally in leather.
- Failure resulting from normal wear and tear.
- The matching of colors, grains or textures of natural materials
- The colorfastness or the matching of colors of textiles, including an exact match to cuttings or to swatch.
- Designs that have been upholstered in COM (Customers' Own Material).
- Damage, marking, or staining of painted surfaces due to contact with rubber or similar compounds; improper use of cleaning products, damage from sharp objects or imprinting from writing instruments, or prolonged exposure to moisture, salt air or direct sunlight.
- Discoloration of textiles and surface materials due to exposure to elements, soiling, stains, or dye transfer from clothing, including denim.
- Damage caused by storage or relocation of product after the initial delivery to the consignee.

Griffioen Outdoor Furniture will not warrant products that are exposed to extreme environmental conditions or that have been subject to improper storage.

The Griffioen Outdoor Furniture five-year warranty is applicable to all designs purchased after 01/01/2026. Please contact customer service for warranty inquiries on purchases made prior to 01/01/2026.